

PRESS RELEASE

TREASURER-TAX COLLECTOR SHARI L. FREIDENRICH CPA, CCMT, CPFA, ACPFIM



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Secured Property Tax First Installment Deadline is Tuesday, December 10 "Use eCheck: Fast.Safe.Secure"

SANTA ANA, Calif. – Orange County Treasurer Shari Freidenrich reminds property owners that the first installment deadline to timely pay secured property taxes for fiscal year 2024/25 without a 10% penalty is Tuesday, December 10. "I encourage property owners to use our secure online free eCheck payment option at <u>octreasurer.gov/octaxbill</u>" says Treasurer Shari. L. Freidenrich. "There is no cost for eCheck, you will receive same day credit, receive an emailed receipt and can view and print it for your records. In the last two days, we had almost 20,000 taxpayers pay using eCheck online. Their accounts received <u>same-day credit</u>. Funds will be deducted from their bank account in 2-3 days and update online as paid in two business days.

Mailed payments received after December 10 that do not have a United States Postal Service (USPS) postmark of December 10 or earlier will be charged a 10% delinquent penalty. Paying at <u>octreasurer.gov/octaxbill</u> is Fast, Safe and Secure. Payments processed on the secure website that has recently changed to .gov from .com prior to midnight on December 10 will be timely. While there is no charge for eCheck, taxpayers who pay with a credit or debit card will be assessed a 2.29 percent service charge.

Do you need a copy of your current or prior years' property tax bills? Have other property tax questions? Many billing and payment questions can be found on the website at <u>octreasurer.gov/octaxbill</u>. Just enter a parcel number or property address at <u>octreasurer.gov/octaxbill</u> to view/print: property tax bills dating back over 15 years; two years of payment history and an online statement of your property tax parcel account. It will also show if your bill is paid or unpaid. Taxpayers may also scan the QR code on their secured property tax bill to be taken right to the property webpage with their parcel information.

Payment Options:

- Pay online at octreasurer.gov/octaxbill 24/7 up to midnight on December 10. There is no cost for eChecks.
- Pay in Person at the County Service Center at 601 N. Ross Street, open between 8 a.m. and 5 p.m. (Free 30 minute onsite parking at lot P4, enter going south on Broadway, view map at <u>octreasurer.gov/octaxparking</u>)
- Pay using the onsite Payment Depository Box on the County Administration South Building at 601 N. Ross Street. (possible OC Streetcar construction on Ross- there is a loading and unloading parking area available along with metered parking).
- Pay using our IVR system by debit/credit card 24/7 up to midnight on December 10 at 714-834-3411 (2.29 percent service charge assessed).
- Pay by mailing your check using the USPS and get a hand-stamped postmark to ensure that it is postmarked on or before December 10 as local post offices may no longer postmark mail dropped off.

Property Tax and Financial Tools:

- Subscribe to text/email payment reminders at octreasurer.gov/securedreminders
- View and download our Property Tax eGuides at octreasurer.gov/propertytaxeguides
- View all County parcels with links to the bills on a GIS map at mello.ocgov.com

Inserts:

Register for OC Alert and view/print an emergency checklist at octreasurer.gov/octaxbillinserts

If you have payment questions, go online to <u>octreasurer.gov/octaxbill</u>, email ttcinfo@ttc.ocgov.com, or call (714) 834- 3411 between 9 a.m. to 5 p.m. PST. ###

Mission: Ensure safe and timely receipt, deposit, collection, investment and payment of public funds.

