

# IMPORTANT SECURED PROPERTY TAX INFORMATION (octreasurer.com)

- 1. DETERMINATION OF TAXES:** Taxes are levied at 1% on property based on the value determined by the Assessor at 12:01 a.m. on January 1, 2024. The Assessor calculates the assessed value & any changes in assessed values (which may cause a corrected bill to be mailed). Contact the Assessor for property values, exemptions, owner names & address changes at [ocasessor.gov](http://ocasessor.gov) or (714) 834-2727.
- 2. EXEMPTIONS:** All exemptions are processed by the Assessor. If no exemption appears on this bill and you believe you qualify or the exemption is incorrect, contact Homeowners' Exemptions at (714) 834-3821, Veteran's Exemptions at (714) 834-5945 and Institutional Exemptions at (714) 834-2779.
- 3. ASSESSMENT APPEAL DUE BY DECEMBER 2, 2024:** If you disagree with the assessed value as shown on this property tax bill, you have the right to an informal assessment review by contacting the Assessor at (714) 834-2727. If you appeal or dispute an assessment, you are still responsible for the timely payment of taxes. If timely payment is not received, all applicable penalties and fees will be charged. If appeal is granted, you may receive a tax refund if property taxes have been paid in full. If you and the Assessor are unable to agree on value pursuant to the informal assessment review, you may file a formal appeal by completing an Assessment Appeal Application with the Office of the Clerk of the Board of Supervisor's Assessment Appeals Division between July 1 and December 2, 2024. The application is available online at <https://assessmentappeals.ocgov.com/aa/>, in person at the Office of the Clerk of the Board of Supervisor's Assessment Appeals Division, 400 W Civic Center Drive, Room 110, Santa Ana or call (714) 834-2331, ext. 1.
- 4. NO LONGER OWN PROPERTY:** Please report the sale to the Assessor at 714-834-2727 and forward this statement to the new owner or return it to us. Payment of property taxes is the responsibility of the current owner. You will continue to receive property tax bills until the ownership information is updated by the Assessor.
- 5. RECEIPT OF A TAX BILL:** Under State law it is the property owner's responsibility to ensure property taxes are paid. Property tax bills are addressed to owners of record according to the information included on recorded documents or mailing instructions provided to the Assessor by the property owner. Failure to receive a tax bill does not relieve the taxpayer of responsibility to pay taxes when due or provide a valid reason for cancelling delinquent penalties. Only one property tax bill will be mailed per year and includes payment stubs for both installments. Duplicate copies are available at [octreasurer.com/octaxbill](http://octreasurer.com/octaxbill).
- 6. PAYMENTS: Partial payments of property taxes are not allowed.**
  - (A) eCHECK:** Pay your bill by eCheck at [octreasurer.com/octaxbill](http://octreasurer.com/octaxbill) using a checking or savings account at **no cost**. Enter your email address to receive your payment receipt by email and retain the confirmation number from the website when the transaction is completed as proof of timely payment. If a confirmation number is not provided, the payment was not processed. You will receive same day credit for payment, but it may take 2-3 business days to be debited from your bank account. Pay online at [octreasurer.com/octaxbill](http://octreasurer.com/octaxbill) on or before 11:59 p.m. PST on the last timely payment date to avoid late penalties.
  - (B) MAIL OR IN PERSON (octreasurer.com/Postmarks):** Mailed payments must be postmarked by the U.S. Post Office (USPS) on or before the last timely payment date to avoid late penalties. If the payment envelope is not postmarked by the USPS, then it will be considered received as of the date received in our office. Office machine cancellation marks will not be accepted. Have your envelope hand-stamped with a USPS postmark as local Post Offices no longer postmark mail or mail well before the last timely payment date. Checks must be payable to County of Orange, paid in U.S. currency and drawn on a U.S. bank. Checks are processed electronically and your bank account may be debited the same day payment is received. In the event that your check is returned unpaid by your bank, we may represent your check electronically. Payments made in person must be received by 5:00 p.m. PST on the last timely payment date.

- (C) CREDIT/DEBIT CARD:** Pay your bill online at [octreasurer.com/octaxbill](http://octreasurer.com/octaxbill) using a credit or debit card or through our automated telephone system at (714) 834-3411. Acceptable credit cards include American Express, Discover, Visa and MasterCard. A service fee of 2.29% of the transaction amount, with a minimum charge of \$1.95, will be charged for paying by credit card. All debit card types paid in person will be charged a flat fee of \$2.95. These fees are charged by the credit card processor, and the County of Orange does not benefit in any way from the fees. Print your receipt and it will be emailed or retain the confirmation number when the transaction is completed as proof of timely payment. Pay online at [octreasurer.com/octaxbill](http://octreasurer.com/octaxbill) on or before 11:59 p.m. PST on the last timely payment date to avoid late penalties.
  - (D) ONLINE BANKING:** Online banking payments must be received by our office on or before the last timely payment date. You will be charged late penalties if payment is received from your bank after the last timely payment date. To ensure timely credit and avoid late penalties, request online bill payments at least seven business days prior to the last timely payment date. Payments must be made payable to the County of Orange and include the Parcel Number in the account number field (XXX-XXX-XX). Do not include any other characters with your parcel number.
  - (E) TAXES PAID BY A MORTGAGE COMPANY:** Property owners with impounded secured taxes are sent a sealed postcard (NEW) with links to the online tax bill. Although your mortgage company may deduct your payment from your impound account a few weeks prior, they only send it to us until right before the last timely payment date. If you have an impound account and get this secured property tax bill, contact your mortgage company. If you no longer have an impound account, you are responsible for paying timely. Supplemental property taxes are usually not paid by mortgage companies.
- 7. PAYMENT DUE DATES AND LATE PENALTIES:** The first installment is due November 1, 2024. A 10% penalty applies to late first installment payments after December 10, 2024. The second installment is due February 1, 2025. A 10% penalty plus a \$23 cost applies to late second installment payments after April 10, 2025. Properties with unpaid property taxes at the close of business June 30, 2025 shall become tax-defaulted. An additional fee of \$15.00 plus penalties at the rate of 1.5% per month (18% per year) will be added to the amount due on the 1st of each month until taxes are paid in full. Penalty Cancellation Request Form: [octreasurer.com/PenaltyInfo](http://octreasurer.com/PenaltyInfo)
  - 8. DELINQUENT TAXES:** If your property tax bill is red and includes an urgent reminder message in the Important Information section on the front of the bill, then there are unpaid taxes from a previous year that are not included in the amount due on this bill. In addition to the current year taxes due, you need to pay the unpaid property taxes from a prior year which have additional late penalties, including 1.5% monthly interest charges. If a property has at least one delinquent installment for five or more years and is not on a valid payment plan, the Tax Collector is required by law to record a notice of "power to sell" on all tax-defaulted properties. Such properties are subject to sale at a public auction. To prevent property from being sold at auction, all taxes, penalties and fees must be paid before the auction date. View an online statement at [octreasurer.com/octaxbill](http://octreasurer.com/octaxbill). Payment plans available at [octreasurer.com/paymentplans](http://octreasurer.com/paymentplans).
  - 9. FEDERAL TAX ID/W-9:** If you need a current W-9 in order to make payment, fax your request to (714) 834-2912 or email [Treasurer@ttc.ocgov.com](mailto:Treasurer@ttc.ocgov.com).

We do not issue 1099 tax statements for filing with your state or federal income tax return. Keep a copy of your bill to report your tax information or print a copy of the bill on our website at [octreasurer.com/octaxbill](http://octreasurer.com/octaxbill).



Send this stub with payment of  
**2024-25 2ND INSTALLMENT**  
Cancelled Check is Your Receipt

**MAIL EARLY OR PAY ONLINE with eCheck for Free! Many local Post Offices no longer postmark mail. Have your envelope hand-stamped by the Post Office no later than April 10, 2025 to avoid penalties. Check payment received status online at [octreasurer.com/octaxbill](http://octreasurer.com/octaxbill).**

Pay online for free with same day credit & emailed receipt  
[octreasurer.com/octaxbill](http://octreasurer.com/octaxbill)

## Where Your Property Tax Dollars Go



[octreasurer.com/statistics](http://octreasurer.com/statistics)

For questions or more information on the following, please contact:

Assessed Values:	(714) 834-2727	<a href="http://ocasessor.gov">ocasessor.gov</a>
Assessment Appeals:	(714) 834-2331	<a href="http://cob.ocgov.com">cob.ocgov.com</a>
Change of Address:	(714) 834-2939	<a href="http://ocasessor.gov">ocasessor.gov</a>
Change of Ownership:	(714) 834-5031	<a href="http://ocasessor.gov">ocasessor.gov</a>
Recorded Documents:	(714) 834-2500	<a href="http://ocrecorder.com">ocrecorder.com</a>
Tax Payments and Inquiries:	(714) 834-3411	<a href="http://octreasurer.com">octreasurer.com</a>
Tax Rates:	(714) 834-2455	<a href="http://ocauditor.gov">ocauditor.gov</a>

**DO NOT STAPLE, TAPE OR CLIP YOUR PAYMENT STUBS TO YOUR CHECKS. DO NOT WRITE ON OR BELOW THE SCAN LINE AT THE BOTTOM OF THIS STUB.**



Send this stub with payment of  
**2024-25 1ST INSTALLMENT**  
Cancelled Check is Your Receipt

**NOTE: Paying in person? View parking options at [octreasurer.com/octaxmap](http://octreasurer.com/octaxmap)  
P4 Onsite parking offers 30 minutes free parking.**

Pay online for free with same day credit & emailed receipt  
[octreasurer.com/octaxbill](http://octreasurer.com/octaxbill)

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Change of Address:	(714) 834-2939	<a href="http://ocasessor.gov">ocasessor.gov</a>
Change of Ownership:	(714) 834-5031	<a href="http://ocasessor.gov">ocasessor.gov</a>
Recorded Documents:	(714) 834-2500	<a href="http://ocrecorder.com">ocrecorder.com</a>
Tax Payments and Inquiries:	(714) 834-3411	<a href="http://octreasurer.com">octreasurer.com</a>
Tax Rates:	(714) 834-2455	<a href="http://ocauditor.gov">ocauditor.gov</a>

**NOTE: SIGN UP AT [OCTREASURER.COM/ESUBSCRIPTIONS](http://OCTREASURER.COM/ESUBSCRIPTIONS) TO RECEIVE A PAYMENT REMINDER AS NO ADDITIONAL BILL WILL BE SENT.**

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