



TREASURER-TAX COLLECTOR  
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## National Consumer Protection Week - March 3-9, 2024

*Tips and Resources Links to Avoid Scams and Know Your Rights*

[ftc.gov/ncpw](http://ftc.gov/ncpw)

Looking to protect yourself from fraud, identity theft and scams? Wondering what the best methods are to improve your credit, secure a loan, or maximize your security online? Below you will find online resources to learn more about your consumer rights and to assist you in making well-informed decisions about your money. Navigating our increasingly digital and interconnected world requires us to be mindful of how we manage our finances online. In 2023, the Federal Trade Commission received 5.4 million victim reports describing \$10 billion in fraud – a jump of over 11% in one year!

Resources: [ftc.gov/tips-advice](http://ftc.gov/tips-advice), [ftccomplaintassistant.gov](http://ftccomplaintassistant.gov), [onguardonline.gov](http://onguardonline.gov)



PROTECTING AMERICA'S CONSUMERS

National Consumer Protection Week • March 3–9 #NCPW2024  
 NCPW Speaks Your Language

Scammers speak the language of **older adults**.  
 Start a conversation.  
 Help stop scams:  
[ftc.gov/PassItOn](http://ftc.gov/PassItOn)

Grandma, I need money for bail.

### COMMON SCAMS

[oag.ca.gov/consumers/common-scams](http://oag.ca.gov/consumers/common-scams)

How to Avoid a Scam

[consumer.ftc.gov/articles/how-avoid-scam](http://consumer.ftc.gov/articles/how-avoid-scam)

IRS Tax Scams/Consumer Alerts

[irs.gov/newsroom/tax-scams-consumer-alerts](http://irs.gov/newsroom/tax-scams-consumer-alerts)

Employment Scams

[irs.gov/identity-theft-fraud-scams/employment-related-identity-theft](http://irs.gov/identity-theft-fraud-scams/employment-related-identity-theft)



### REPORTING AND RECOVERING FROM FRAUD

Report to Help Fight Fraud

[reportfraud.ftc.gov/#/](http://reportfraud.ftc.gov/#/)

What to do if You are Scammed

<https://consumer.ftc.gov/articles/what-do-if-you-were-scammed>

Report Phishing and Online Scams

[irs.gov/privacy-disclosure/report-phishing](http://irs.gov/privacy-disclosure/report-phishing)

FEDERAL TRADE COMMISSION  
 ReportFraud.ftc.gov

Problems with any of these?  
 Report it.  
[ReportFraud.ftc.gov](http://ReportFraud.ftc.gov)

- Sweepstakes, prizes, lotteries
- Phone, internet, TV service
- Online shopping
- Fake family emergency calls
- Callers pretending to be from the government
- Jobs and money-making opportunities
- Fake IRS calls
- Auto sales and repair

**Operation Main Street**

Stopping Small Business Scams  
 FTC.gov/SmallBusiness

### SMALL BUSINESS

Scams and Your Small Business

[ftc.gov/business-guidance/resources/scams-your-small-business-guide-business](http://ftc.gov/business-guidance/resources/scams-your-small-business-guide-business)

Data Breach Response: A Guide for Business

[ftc.gov/data-breach-resources](http://ftc.gov/data-breach-resources)

Cybersecurity and Your Small Business

[ftc.gov/tips-advice/business-center/small-businesses](http://ftc.gov/tips-advice/business-center/small-businesses)



Check your credit report at least annually, find out how to get your **free** annual credit report at:

[consumer.ftc.gov/articles/0155-free-credit-reports](http://consumer.ftc.gov/articles/0155-free-credit-reports) or call 1-877-322-8228

[youtube.com/watch?v=HXgMLpc7ivE&feature=youtu.be](https://youtube.com/watch?v=HXgMLpc7ivE&feature=youtu.be)

Questions? 1-877-FTC-HELP or file a complaint at [ftc.gov/complaint](http://ftc.gov/complaint)